

# Non-Examination Assessment Policy 2020-2021

Key staff involved in the conduct of non-examination assessments

Role	Name(s)
Head of centre	Matthew Judd
Quality assurance lead/ Lead internal verifier	Helen Taylor
SLT member(s)	Eddie Falshaw; Keith Eldridge; Nicky Hardy;
	John Burnett
SENDCo	Jo-anne Elliott
Exams Officer	Sarah Gill

# What does this policy affect?

This policy affects the delivery of subjects of GCE and GCSE qualifications which contain a component(s) of non-examination assessment.

"The regulator's definition of an examination is very narrow and in effect any type of assessment that is not 'externally set and taken by candidates at the same time under controlled conditions' is classified as non-examination assessment (NEA). 'NEA' therefore includes, but is not limited to, internal assessment. Externally marked and/or externally set practical examinations taken at different times across centres are classified as 'NEA'."

[Definition taken directly from the JCQ publication <u>Instructions for conducting non-</u> <u>examination assessments</u> Foreword]. This publication is further referred to in this policy as <u>NEA</u>

# Purpose of the policy

The purpose of this policy, as defined by JCQ, is to

• cover procedures for planning and managing non-examination assessments

- *define staff roles and responsibilities with respect to non-examination assessments*
- manage risks associated with non-examination assessments

*The policy will need to cover all types of non-examination assessment.* [NEA 1]

#### What are non-examination assessments?

This is explained in <u>NEA</u>.

Non-examination assessments measure subject-specific knowledge and skills that cannot be tested by timed written papers. There are three assessment stages and rules which apply to each stage. These rules often vary across subjects. The stages are:

- task setting;
- task taking;
- *task marking.* [NEA 1]

# Procedures for planning and managing non-examination assessments identifying staff roles and responsibilities

#### The basic principles

#### Head of Centre

- Returns an online 'Head of Centre declaration' at the time of the National Centre Number Register Annual Update to confirm awareness of and that relevant centre staff are adhering to the latest version of <u>NEA</u>
- Ensures the centre's *non-examination assessment policy* is fit for purpose
- Ensures the centre's *internal appeals procedures* clearly detail the procedure to be followed by candidates (or their parents/carers) appealing against internal assessment decisions (centre assessed marks) and requesting a review of the centre's marking

#### Senior leaders

- Ensure the correct conduct of non-examination assessments (including endorsements) which comply with <u>NEA</u> and awarding body subject-specific instructions
- Ensure the Centre-wide calendar records assessment schedules by the start of the academic year

#### Quality assurance (QA) lead/Lead internal verifier

- Confirms with subject heads that appropriate awarding body forms and templates for non-examination assessments (including endorsements) are used by teachers and candidates
- Ensures appropriate procedures are in place to internally standardise/verify the marks awarded by subject teachers in line with awarding body criteria
- Ensures appropriate centre-devised templates are provided to capture/record relevant information given to candidates by subject teachers
- Ensures appropriate centre-devised templates are provided to capture/record relevant information is received and understood by candidates

• Where not provided by the awarding body, ensures a centre-devised template is provided for candidates to keep a detailed record of their own research, planning, resources etc.

#### Subject head/lead

- Ensures subject teachers understand their role and responsibilities within the non-examination assessment process
- Ensures <u>NEA</u> and relevant awarding body subject specific instructions are followed in relation to the conduct of non-examination assessments (including endorsements)
- Works with the QA lead/Lead internal verifier to ensure appropriate procedures are followed to internally standardise/verify the marks awarded by subject teachers

#### Subject teacher

- Understands and complies with the general instructions as detailed in <u>NEA</u>
- Where these may also be provided by the awarding body, understands and complies with the awarding body's specification for conducting non-examination assessments, including any subject-specific instructions, teachers' notes or additional information on the awarding body's website
- Marks internally assessed work to the criteria provided by the awarding body
- Ensures the Exams Officer is provided with relevant entry codes for subjects (whether the entry for the internally assessed component forms part of the overall entry code for the qualification or is made as a separate unit entry code) to the internal deadline for entries

# Exams Officer

- Signposts the annually updated JCQ publication <u>NEA</u> to relevant centre staff
- Carries out tasks where these may be applicable to the role in supporting the administration/management of non-examination assessment

# Task setting

#### Subject teacher

- Selects tasks to be undertaken where a number of comparable tasks are provided by the awarding body OR designs tasks where this is permitted by criteria set out within the subject specification
- Makes candidates aware of the criteria used to assess their work

# Issuing of tasks

# Subject teacher

- Determines when set tasks are issued by the awarding body
- Identifies date(s) when tasks should be taken by candidates
- Accesses set tasks in sufficient time to allow planning, resourcing and teaching and ensures that materials are stored securely at all times

# Task taking

# Supervision

### Subject teacher

- Checks the awarding body's subject-specific requirements ensuring candidates take tasks under the required conditions and supervision arrangements
- Ensures there is sufficient supervision to enable the work of a candidate to be authenticated
- Ensures there is sufficient supervision to ensure the work a candidate submits is their own
- Is confident where work may be completed outside of the centre without direct supervision, that the work produced is the candidate's own.
- Where candidates may work in groups, keeps a record of each candidate's contribution
- Ensures candidates are aware of the current JCQ documents <u>Information for</u> <u>candidates - non-examination assessments</u> and <u>Information for candidates -</u> <u>Social Media</u>
- Ensures candidates understand and comply with the regulations in relevant JCQ documents Information for candidates

# Advice and feedback

# Subject teacher

- As relevant to the subject/component, advises candidates on relevant aspects before candidates begin working on a task
- Will not provide candidates with model answers or outlines/headings specific to the task
- When reviewing candidates' work, unless prohibited by the specification, provides oral and written advice at a general level to candidates
- Allows candidates to revise and re-draft work after advice has been given at a general level
- Records any assistance given beyond general advice and takes it into account in the marking or submits it to the external examiner
- Ensures when work has been assessed, candidates are not allowed to revise it

#### Resources

#### Subject teacher

- Refers to the awarding body's specification and/or associated documentation to determine if candidates have restricted/unrestricted access to resources when planning and researching their tasks
- Ensures conditions for any formally supervised sessions are known and put in place
- Ensures appropriate arrangements are in place to keep the work to be assessed, and any preparatory work, secure between any formally supervised sessions, including work that is stored electronically
- Ensures conditions for any formally supervised sessions are understood and followed by candidates

- Ensures candidates understand that they are not allowed to introduce improved notes or new resources between formally supervised sessions
- Ensures that where appropriate to include references, candidates keep a detailed record of their own research, planning, resources etc.

# Word and time limits

#### Subject teacher

• Refers to the awarding body's specification to determine where word and time limits apply/are mandatory

# Collaboration and group work

#### Subject teacher

- Unless stated otherwise in the awarding body's specification, and where appropriate, allows candidates to collaborate when carrying out research and preparatory work
- Ensures that it is possible to attribute assessable outcomes to individual candidates
- Ensures that where an assignment requires written work to be produced, each candidate writes up their own account of the assignment
- Assesses the work of each candidate individually

# Authentication procedures

#### Subject teacher

- Where required by the awarding body's specification
  - ensures candidates sign a declaration confirming the work they submit for final assessment is their own unaided work
  - signs the teacher declaration of authentication confirming the requirements have been met
- Keeps signed candidate declarations on file until the deadline for requesting reviews of results has passed or until any appeal, malpractice or other results enquiry has been completed, whichever is later
- Provides signed candidate declarations where these may be requested by a JCQ Centre Inspector
- Where there may be doubt about the authenticity of the work of a candidate or if malpractice is suspected, follows the authentication procedures and malpractice information in <u>NEA</u> and informs a member of the senior leadership team
- Understands that if, during the external moderation process, it is found that the work has not been properly authenticated, the awarding body will set the mark(s) awarded by the centre to zero

# Presentation of work

#### Subject teacher

- Obtains informed consent at the beginning of the course from parents/carers if videos or photographs/images of candidates will be included as evidence of participation or contribution
- Instructs candidates to present work as detailed in <u>NEA</u> unless the awarding body's specification gives different subject-specific instructions

• Instructs candidates to add their candidate number, centre number and the component code of the assessment as a header/footer on each page of their work

# Keeping materials secure

# Subject teacher

- When work is being undertaken by candidates under formal supervision, ensures work is securely stored between sessions (if more than one session)
- When work is submitted by candidates for final assessment, ensures work is securely stored
- Follows secure storage instructions as defined in <u>NEA 4.8</u>
- Takes sensible precautions when work is taken home for marking
- Stores internally assessed work, including the sample returned after awarding body moderation, securely until all possible post-results services have been exhausted
- If post-results services have not been requested, returns internally assessed work to candidates (if requested by a candidate) after the deadline for requesting a review of results for the relevant series
- If post-results services have been requested, returns internally assessed work to candidates (if requested by a candidate) once the review of results and any subsequent appeal has been completed
- Where work is stored electronically, liaises with the IT Manager to ensure the protection and back-up of candidates' work and that appropriate arrangements are in place to restrict access to it between sessions
- Reminds candidates of the need to keep their own work secure at all times and not share completed or partially completed work on-line, on social media or through any other means (the JCQ document Information for candidates – social media should be brought to the attention of candidates)
- Where work is stored electronically, liaises with the IT Manager to ensure the protection and back-up of candidates' work and that appropriate arrangements are in place to restrict access to it between sessions.
- Understands that during the period from the submission of work for formal assessment until the deadline for requesting a review of results, copies of work may be used for other purposes, provided that the originals are stored securely as required.

# IT Manager

- Ensures appropriate arrangements are in place to restrict access between sessions to candidates' work where work is stored electronically
- Restricts access to this material and utilises appropriate security safeguards such as firewall protection and virus scanning software
- Employs an effective back-up strategy so that an up to date archive of candidates' evidence is maintained
- Considers encrypting any sensitive digital media to ensure the security of the data stored within it and refers to awarding body guidance to ensure that the method of encryption is suitable

#### Task marking – externally assessed components

#### Conduct of externally assessed work

#### Subject teacher

- Liaises with the Exams Officer regarding the arrangements for any externally assessed components of a specification which must be conducted within a window of dates specified by the awarding body and according to JCQ Instructions for conducting examinations
- Liaises with the Visiting Examiner where this may be applicable to any externally assessed component

#### **Exams Officer**

- Arranges timetabling, rooming and invigilation where and if this is applicable to any externally assessed non-examination component of a specification
- Conducts the externally assessed component within the window specified by the awarding body and according to JCQ Instructions for conducting examinations

#### Submission of work

#### Subject teacher

• Provides the attendance register to a Visiting Examiner

#### Exams Officer

- Provides the attendance register to the subject teacher where the component may be assessed by a Visiting Examiner
- Ensures the awarding body's attendance register for any externally assessed component is completed correctly to show candidates who are present and any who may be absent
- Where candidates' work must be despatched to an awarding body's examiner, ensures the completed attendance register accompanies the work
- Keeps a copy of the attendance register until after the deadline for reviews of results for the exam series
- Packages the work as required by the awarding body and attaches the examiner address label
- Ensures that the package in which the work is despatched is robust and securely fastened
- Despatches the work to the awarding body's instructions by the required deadline

#### Task marking – internally assessed components

#### Marking and annotation

#### Head of Centre

• Ensures where a teacher is teaching, preparing and assessing a candidate with whom they have a close relationship, eg. Members of their family (which includes step-family, foster family and similar close relationships) or close friends and their immediate family (e.g. son/daughter), a conflict of interest is declared to the awarding body and the marked work of the child submitted for moderation, whether it is part of the moderation sample or not

#### Subject head/lead

• Sets timescales for teachers to inform candidates of their centre-assessed marks that will allow sufficient time for a candidate to appeal an internal assessment

decision/request a review of the centre's marking prior to the marks being submitted to the awarding body external deadline

#### Subject teacher

- Accesses awarding body training/updates as required to ensure familiarity with the mark scheme/marking process
- Marks candidates' work in accordance with the marking criteria provided by the awarding body
- Annotates candidates' work as required to facilitate internal standardisation of marking and enable external moderation to check that marking is in line with the assessment criteria
- Informs candidates of their marks which could be subject to change by the awarding body moderation process
- Ensures candidates are informed to the timescale set by the subject lead or as indicated in the centre's *internal appeals procedure* to enable an internal appeal/request for a review of marking to be submitted by a candidate and the outcome known before final marks are submitted to the awarding body

# Internal standardisation

# Quality assurance (QA) lead/Lead internal verifier

- Ensures that internal standardisation of marks across assessors and teaching groups takes place as required and to sequence
- Supports staff not familiar with the mark scheme (e.g. NQTs, supply staff etc.)
- Ensures accurate internal standardisation for example by
  - o obtaining reference materials at an early stage in the course
  - holding a preliminary trial marking session prior to marking
  - carrying out further trial marking at appropriate points during the marking period
  - after most marking has been completed, holds a further meeting to make final adjustments
  - o making final adjustments to marks prior to submission
  - o retaining work and evidence of standardisation
- Retains evidence that internal standardisation has been carried out

#### Subject teacher

- Indicates on work (or cover sheet) the date of marking
- Marks to common standards
- Keeps candidates work secure until after the closing date for review of results for the series concerned or until any appeal, malpractice or other results enquiry has been completed, whichever is later

#### Submission of marks and work for moderation

#### Subject teacher

- Inputs and submits marks online, via the awarding body secure extranet site, keeping a record of the marks awarded, to the external deadline/Provides marks to the Exams Officer to the internal deadline
- Where responsible for marks input, ensures checks are made that marks for any additional candidates are submitted and ensures mark input is checked before submission to avoid transcription errors
- Submits the requested samples of candidates' work to the awarding body moderator by the external deadline, keeping a record of the work

submitted/Provides the moderation sample to the Exams Officer to the internal deadline

- Ensures that where a candidate's work has been facilitated by a scribe or practical assistant, the relevant completed cover sheet is securely attached to the front of the work and sent to the moderator in addition to the sample requested
- Ensures the moderator is provided with authentication of candidates' work, confirmation that internal standardisation has been undertaken and any other subject-specific information where this may be required
- Submits any supporting documentation required by the awarding body/Provides the Exams Officer with any supporting documentation required by the awarding body

# Exams Officer

- Inputs and submits marks online, via the awarding body secure extranet site, keeping a record of the marks submitted, to the external deadline/Confirms with subject teachers that marks have been submitted to the awarding body deadline
- Where responsible for marks input, ensures checks are made that marks for any additional candidates are submitted and ensures mark input is checked before submission to avoid transcription errors
- Submits the requested samples of candidates' work to the moderator by the awarding body deadline, keeping a record of the work submitted/Confirms with Subject teacher that the moderation sample has been submitted to the awarding body deadline
- Ensures that for postal moderation
  - work is dispatched in packaging provided by the awarding body
  - moderator label(s) provided by the awarding body are affixed to the packaging
  - proof of dispatch is obtained and kept on file until the successful issue of final results
- Through the subject teacher, ensures the moderator is provided with authentication of candidates' work, confirmation that internal standardisation has been undertaken and any other subject-specific information where this may be required
- Through the subject teacher, submits any supporting documentation required by the awarding body

# Storage and retention of work after submission of marks

#### Subject teacher

- Keeps a record of names and candidate numbers for candidates whose work was included in the moderation sample
- Retains all marked candidates' work (including any sample returned after moderation) under secure conditions for the required retention period
- In liaison with the IT Manager, takes steps to protect any work stored electronically from corruption and has a back-up procedure in place
- If retention is a problem because of the nature of the work, retains some form of evidence such as photos, audio or media recordings

# Exams Officer

• Ensures any sample returned after moderation is logged and returned to the subject teacher for secure storage and required retention

### External moderation – the process Subject teacher

- Ensures that awarding body or its moderator receive the correct samples of candidates' work
- Where relevant, liaises with the awarding body/moderator where the moderator visits the centre to mark the sample of work
- Complies with any request from the moderator for remaining work or further evidence of the centre's marking

# External moderation – feedback

#### Subject head/lead

- Checks the final moderated marks when issued to the centre when the results are published
- Checks moderator reports and ensures that any remedial action, if necessary, is undertaken before the next exam series

#### **Exams Officer**

- Accesses or signposts moderator reports to relevant staff
- Takes remedial action, if necessary, where feedback may relate to centre administration

#### Access arrangements

#### Subject teacher

• Works with the SENCo to ensure any access arrangements for eligible candidates are applied to assessments

# Special educational needs coordinator (SENCo)

- Follows the regulations and guidance in the JCQ publication <u>Access</u> <u>Arrangements and Reasonable Adjustments</u> in relation to non-examination assessments including <u>Reasonable Adjustments for GCE A-level sciences –</u> <u>Endorsement of practical skills</u>
- Where arrangements do not undermine the integrity of the qualification and is the candidate's normal way of working, will ensure access arrangements are in place and awarding body approval, where required, has been obtained prior to assessments taking place
- Makes subject teachers aware of any access arrangements for eligible candidates which need to be applied to assessments
- Works with subject teachers to ensure requirements for access arrangement candidates requiring the support of a facilitator in assessments are met
- Ensures that staff acting as an access arrangement facilitator are fully trained in their role

#### Special consideration and loss of work

#### Subject teacher

- Understands that a candidate may be eligible for special consideration in assessments in certain situations where a candidate is absent and/or produces a reduced quantity of work
- Liaises with the Exams Officer when special consideration may need to be applied for a candidate taking assessments
- Liaises with the Exams Officer to report loss of work to the awarding body

# Exams Officer

- Refers to/directs relevant staff to the JCQ publication <u>A guide to the special</u> <u>consideration process</u>
  - Where a candidate is eligible, submits an application for special consideration via the awarding body's secure extranet site to the prescribed timescale
  - Where application for special consideration via the awarding body's secure extranet site is not applicable, submits the required form to the awarding body to the prescribed timescale
  - Keeps required evidence on file to support the application
- Refers to/directs relevant staff where applicable to <u>Form 15 JCQ/LCW</u> and where applicable submits to the relevant awarding body

# Malpractice

#### Head of Centre

- Understands the responsibility to immediately report to the relevant awarding body any alleged, suspected or actual incidents of malpractice involving candidates, teachers, invigilators or other administrative staff
- Is familiar with the JCQ publication <u>Suspected Malpractice in Examinations and</u> <u>Assessments: Policies and Procedures</u>
- Ensures that those members of teaching staff involved in the direct supervision of candidates producing non-examination assessment are aware of the potential for malpractice and ensures that teaching staff are reminded that failure to report allegations of malpractice or suspected malpractice constitutes malpractice in itself

#### Subject teacher

- Is aware of the JCQ <u>Notice to Centres Sharing NEA material and candidates'</u> work to mitigate against candidate and centre malpractice
- Ensures candidates understand what constitutes malpractice in nonexamination assessments
- Ensures candidates understand the JCQ document <u>Information for candidates -</u> <u>non-examination assessments</u>
- Ensures candidates understand the JCQ document <u>Information for candidates -</u> <u>Social Media</u>
- Escalates and reports any alleged, suspected or actual incidents of malpractice involving candidates to the head of centre

#### Exams Officer

- Signposts the JCQ publication <u>Suspected Malpractice in Examinations and</u> <u>Assessments: Policies and Procedures</u> to the head of centre
- Signposts the JCQ <u>Notice to Centres Sharing NEA material and candidates'</u> work to subject heads
- Signposts candidates to the relevant JCQ information for candidates documents
- Where required, supports the head of centre in investigating and reporting incidents of alleged, suspected or actual malpractice

# Post-results services

#### Head of Centre

- Is familiar with the JCQ publication <u>Post-Results Services</u>
- Ensures the centre's *internal appeals procedures* clearly detail the procedure to be followed by candidates (or their parents/carers) appealing against a centre decision not to support a review of results or an appeal

#### Subject head/lead

Provides relevant support to subject teachers making decisions about reviews of results

#### Subject teacher

- Provides advice and guidance to candidates on their results and the post-results services available
- Provides the Exams Officer with the original sample or relevant sample of candidates' work that may be required for a review of moderation to the internal deadline

#### Exams Officer

- Is aware of the individual post-results services available for externally assessed and internally assessed components of non-examination assessments as detailed in the JCQ publication <u>Post-Results Services</u> (Information and guidance to centres...)
- Provides/signposts relevant centre staff and candidates to post-results services information
- Ensures any requests for post-results services that are available to nonexamination assessments are submitted online via the awarding body secure extranet site to deadline

#### Practical Skills Endorsement for the A Level Sciences designed for use in England

#### Head of Centre

- Returns an online 'Head of Centre declaration' at the time of the National Centre Number Register Annual Update, confirming that all reasonable steps have been or will be taken to ensure that all candidates at the centre have had, or will have, the opportunity to undertake the prescribed practical activities
- Ensures new lead teachers undertake the required training provided by the awarding body on the implementation of the practical endorsement
- Ensures relevant centre staff liaise with all relevant parties in relation to arrangements for and conduct of the monitoring visit

#### Quality assurance (QA) lead/Lead internal verifier

• Ensures arrangements are in place for implementing the requirements of the practical endorsement appropriately and applying the standards appropriately.

#### Subject head/lead

• Confirms understanding of the *Practical Skills Endorsement for the A Level Sciences designed for use in England* and ensures any relevant JCQ/awarding body instructions are followed

- Ensures where the centre intends to enter candidates for the first time for one or more of the A Level subjects, the relevant awarding body will be contacted at the beginning of the course
- Undertakes any training provided by the awarding body on the implementation of the practical endorsement
- Disseminates information to subject teachers ensuring the standards can be applied appropriately
- Liaises with all relevant parties in relation to arrangements for and conduct of a monitoring visit

#### Subject teacher

- Ensures all the JCQ/awarding body requirements/instructions in relation to the endorsement are known, understood and followed
- Ensures the required arrangements for practical activities are in place
- Provides all the required centre records
- Ensures candidates provide the required records
- Provides any required information to the subject lead regarding the monitoring visit
- Assesses candidates using Common Practical Assessment Criteria (CPAC)
- Applies for an exemption where a candidate cannot access the practical endorsement due to a substantial impairment
- Follows the awarding body's instructions for the submission of candidates *Pass* or *Not Classified* assessment outcome/provides assessment outcomes to the Exams Officer to the internal deadline

#### Exams Officer

- Accepts contact with the monitor and passes information to the subject lead for a visit to be arranged with at least two weeks' notice
- Confirms with the subject teacher that assessment outcomes have been submitted to the awarding body to the external deadline/Follows the awarding body's instructions for the submission of candidates *Pass* or *Not Classified* assessment outcome

# Spoken Language Endorsement for GCSE English Language specifications designed for use in England

#### Head of Centre

• Returns an online 'Head of Centre declaration' at the time of the National Centre Number Register Annual Update, confirming that all reasonable steps have been or will be taken to ensure that all candidates at the centre have had, or will have, the opportunity to undertake the Spoken Language endorsement

#### Quality assurance (QA) lead/Lead internal verifier

• Ensures the appropriate arrangements are in place for internal standardisation of assessments

#### Subject head/lead

- Confirms understanding of the *Spoken Language Endorsement for GCSE English Language specifications designed for use in England* and ensures any relevant JCQ/awarding body instructions are followed
- Ensures the required task setting and task taking instructions are followed by subject teachers

- Ensures subject teachers assess candidates, either live or from recordings, using the common assessment criteria
- Ensures for monitoring purposes, audio-visual recordings of the presentations of a sample of candidates are provided

# Subject teacher

- Ensures all the requirements in relation to the endorsement are known and understood
- Follows the required task setting and task taking instructions
- Assesses candidates, either live or from recordings, using the common assessment criteria
- Provides audio-visual recordings of the presentations of a sample of candidates for monitoring purposes
- Follows the awarding body's instructions for the submission of grades (*Pass, Merit, Distinction* or *Not Classified*) and the storage and submission of recordings

#### **Exams Officer**

• Follows the awarding body's instructions for the submission of grades and recordings

#### Private candidates

#### Subject head/lead

- According to centre policy, confirms if private candidates (including distance learners and home educated candidates) are accepted by the centre for entry for subjects containing components of non-examination assessment (where the specification may be made available to private candidates by the awarding body)
- Ensures relevant staff in the centre administer all aspects of the nonexamination assessment process for a private candidate, according to the awarding body's specification

#### Qualification/Subject specific additional information

This section provides additional information/procedures for planning and managing non-examination assessments in specific subjects of qualifications.

#### GCSE/GCE AND BTEC/CTEC QUALIFICATIONS

Art and Design, Textiles, Computer Science, Drama, DT, English Language, History, Music, PE

#### GCSE Computer Science

For 2019/2020, grades will be based on exam performance alone - the programming project task does not contribute to the grade but must still be undertaken by candidates

The subject lead will ensure that candidates are given 20 hours within the timetable to complete the tasks

The subject teacher will ensure that samples of candidates' work are provided to the awarding body for monitoring

# Management of issues and potential risks associated with non-examination assessments

Issue/Risk	Centre actions to manage issue/mitigate risk	Action by
Task setting		
Centre staff malpractice	<ul> <li>Records confirm that relevant centre staff are familiar with and follow:</li> <li>the current JCQ publication Instructions for conducting non-examination assessments</li> <li>the JCQ document Notice to Centres - Sharing NEA material and</li> </ul>	
	candidates' work - <u>http://www.jcq.org.uk/exams-office/non-</u>	
Candidate malpractice	<ul> <li>examination-assessments</li> <li>Records confirm that candidates are informed and understand they must not: <ul> <li>submit work which is not their own</li> <li>make available their work to other candidates through any medium</li> <li>allow other candidates to have access to their own independently sourced material</li> <li>assist other candidates to produce work</li> <li>use books, the internet or other sources without acknowledgement or attribution</li> <li>submit work that has been word processed by a third party without acknowledgement</li> <li>include inappropriate, offensive or obscene material</li> </ul> </li> <li>Records confirm that candidates have been made aware of the JCQ documents Information for candidates – non-examination assessments and Information for candidates – Social Media – https://www.jcq.org.uk/exams-office/information-for-candidates-</li> </ul>	
Awarding body of tools IT	<u>documents</u> and understand they must not post their work on social media	
Awarding body set task: IT failure/corruption of task details where set task details accessed from the awarding body online	Awarding body key date for accessing/downloading set task noted prior to start of course IT systems checked prior to key date Alternative IT system used to gain access Awarding body contacted to request direct email of task details	HOD/EO
Centre set task: Subject teacher fails to meet the assessment criteria as detailed in the specification	Ensures that subject teachers access awarding body training information, practice materials etc. Records confirmation that subject teachers understand the task setting arrangements as defined in the awarding body's specification Samples assessment criteria in the centre set task	HOD/EO
Candidates do not understand the marking criteria and what they need to do to gain credit	A simplified version of the awarding body's marking criteria described in the specification that is not specific to the work of an individual candidate or group of candidates is produced for candidates Records confirm all candidates understand the marking criteria Candidates confirm/record they understand the marking criteria	HOD/EO
Subject teacher long term absence during the task setting stage	See centre's exam contingency plan - Teaching staff extended absence at key points in the exam cycle	HOD/EO
Issuing of tasks		
Awarding body set task not issued to candidates on time	Awarding body key date for accessing set task as detailed in the specification noted prior to start of course Course information issued to candidates contains details when set task will be issued and needs to be completed by Set task accessed well in advance to allow time for planning, resourcing and teaching	HOD/EO

The wrong task is given to	Ensures course planning and information taken from the	
candidates	awarding body's specification confirms the correct task will be	
	issued to candidates	HOD/EO
	Awarding body guidance sought where this issue remains	
	unresolved	
Subject teacher long term	See centre's exam contingency plan - Teaching staff extended	HOD/EO
absence during the issuing of	absence at key points in the exam cycle	
tasks stage	Ensures the condidate's presentation does not form part of the	HOD/EO
A candidate (or parent/carer) expresses concern about	Ensures the candidate's presentation does not form part of the sample which will be recorded	HOD/EO
safeguarding, confidentiality or	Contacts the awarding body at the earliest opportunity where	
faith in undertaking a task such	unable to record the required number of candidates for the	
as a presentation that may be	monitoring sample	
recorded		
Task taking		
Supervision		
Planned assessments clash	Assessment plan identified for the start of the course	HOD/EO
with other centre or candidate	Assessment dates/periods included in centre wide calendar	1100/110
activities	histoshielit aates, perioas metadea in cenire what calendar	
Rooms or facilities inadequate	Timetabling organised to allocate appropriate rooms and IT	
for candidates to take tasks	facilities for the start of the course	HOD/EO
under appropriate supervision	Staggered sessions arranged where IT facilities insufficient for	
	number of candidates	
	Whole cohort to undertake written task in large exam venue at the	
	same time (exam conditions do not apply)	
Insufficient supervision of	Confirm subject teachers are aware of and follow the current JCQ	HOD/EO
candidates to enable work to	publication Instructions for conducting non-examination	
be authenticated	assessments and any other specific instructions detailed in the	
	awarding body's specification in relation to the supervision of	
	candidates	
	Confirm subject teachers understand their role and	
	responsibilities as detailed in the Centre's non-examination	
	assessment policy	
A candidate is suspected of	Instructions and processes in the current JCQ publication	HOD/EO
malpractice prior to submitting	Instructions for conducting non-examination assessments (section	
their work for assessment	9 Malpractice) are followed	
	An internal investigation and where appropriate internal	
Access arrangements were not	disciplinary procedures are followed Relevant staff are signposted to the JCQ publication A guide to the	HOD/EO
put in place for an assessment	special consideration process (section 2), to determine the	HOD/EO
where a candidate is approved	process to be followed to apply for special consideration for the	
for arrangements	candidate	
for arrangements	Advice and feedback	
Candidate claims appropriate	Ensures a centre-wide process is in place for subject teachers to	
advice and feedback not given	record all information provided to candidates before work begins	HOD/EO
by subject teacher prior to	as part of the centre's quality assurance procedures	1100/110
starting on their work	Regular monitoring of subject teacher completed records and	
Starting on those work	sign-off to confirm monitoring activity	
	Full records kept detailing all information and advice given to	
	candidates prior to starting on their work as appropriate to the	
	subject and component	
	Candidate confirms/records advice and feedback given prior to	
	starting on their work	
Candidate claims no advice	Ensures a centre-wide process is in place for subject teachers to	HOD/EO
and feedback given by subject	record all advice and feedback provided to candidates during the	
teacher during the task-taking	task-taking stage as part of the centre's quality assurance	
stage	procedures	
	Regular monitoring of subject teacher completed records and	
	sign-off to confirm monitoring activity	

	Full records kept detailing all advice and feedback given to	
	candidates during the task-taking stage as appropriate to the	
	subject and component	
	Candidate confirms/records advice and feedback given during	
	the task-taking stage	
A third-party claims that	An investigation is conducted; candidates and subject teacher are	
assistance was given to	interviewed, and statements recorded where relevant	HOD/EO
candidates by the subject	Records as detailed above are provided to confirm all assistance	
teacher over and above that	given	
allowed in the regulations and	Where appropriate, a suspected malpractice report is submitted	
specification	to the awarding body	
Candidate does not reference	Candidate is advised at a general level to reference information	HOD/EO
information from published	before work is submitted for formal assessment	
source	Candidate is again referred to the JCQ document Information for	
	candidates: non-examination assessments	
	Candidate's detailed record of his/her own research, planning,	
	resources etc. is regularly checked to ensure continued	
	completion	
Candidate does not set out	Candidate is advised at a general level to review and re-draft the	HOD/EO
references as required	set out of references before work is submitted for formal	
_	assessment	
	Candidate is again referred to the JCQ document Information for	
	candidates: non-examination assessments	
	Candidate's detailed record of his/her own research, planning,	
	resources etc. is regularly checked to ensure continued	
	completion	
Candidate joins the course late	A separate supervised session(s) is arranged for the candidate to	HOD/EO
after formally supervised task	catch up	
taking has started		
Candidate moves to another	Awarding body guidance is sought to determine what can be	HOD/EO
centre during the course	done depending on the stage at which the move takes place	
An excluded pupil wants to	The awarding body specification is checked to determine if the	HOD/EO
complete his/her non-	specification is available to a candidate outside mainstream	
examination assessment(s)	education	
	If so, arrangements for supervision, authentication and marking	
	are made separately for the candidate	
	Resources	
A candidate augments notes	Preparatory notes and the work to be assessed are collected in	HOD/EO
and resources between	and kept secure between formally supervised sessions	HOD/LO
formally supervised sessions	Where memory sticks are used by candidates, these are collected	
	in and kept secure between formally supervised sessions	
	Where work is stored on the centre's network, access for	
A candidate fails to	candidates is restricted between formally supervised sessions	
	Candidate's detailed record of his/her own research, planning,	
acknowledge sources on work	resources etc. is checked to confirm all the sources used,	HOD/EO
that is submitted for	including books, websites and audio/visual resources	
assessment	Awarding body guidance is sought on whether the work of the	
	candidate should be marked where candidate's detailed records	
	acknowledges sources appropriately	
	Where confirmation is unavailable from candidate's records,	
	awarding body guidance is sought and/or a mark of zero is	
	submitted to the awarding body for the candidate	
	Word and time limits	
A candidate is penalised by the	Records confirm the awarding body specification has been	HOD/EO
awarding body for exceeding	checked to determine if word or time limits are mandatory	
word or time limits	Where limits are for guidance only, candidates are discouraged	
	from exceeding them	
	Candidates confirm/record any information provided to them on	
	word or time limits is known and understood	
	Collaboration and group work	

Candidates have worked in groups where the awarding	Records confirm the awarding body specification has been checked to determine if group work is permitted	HOD/EO
body specification states this is	Awarding body guidance sought where this issue remains	HOD/EO
not permitted	unresolved	
p	Authentication procedures	
A teacher has doubts about the	Records confirm subject staff have been made aware of the JCQ	
authenticity of the work	document Teachers sharing assessment material and candidates'	HOD/EO
submitted by a candidate for	work	
internal assessment	Records confirm that candidates have been issued with the	
	current JCQ document Information for candidates: non-	
Candidate plagiarises other	examination assessments	
material	Candidates confirm/record that they understand what they need to do to comply with the regulations for non-examination	
	assessments as outlined in the JCQ document Information for	
	candidates: non-examination assessments	
	The candidate's work is not accepted for assessment	
	A mark of zero is recorded and submitted to the awarding body	
Candidate does not sign their	Records confirm that candidates have been issued with the	HOD/EO
authentication	current JCQ document Information for candidates: non-	
statement/declaration	examination assessments	
	Candidates confirm/record they understand what they need to do	
	to comply with the regulations as outlined in the JCQ document	
	Information for candidates: non-examination assessments	
	Declaration is checked for signature before accepting the work of a candidate for formal assessment	
Subject teacher not available to	Ensures a centre-wide process is in place for subject teachers to	HOD/EO
sign authentication forms	sign authentication forms at the point of marking candidates work	1100/110
	as part of the centre's quality assurance procedures	
	Presentation of work	
Candidate does not fully	Cover sheet is checked to ensure it is fully completed before	HOD/EO
complete the awarding body's	accepting the work of a candidate for formal assessment	
cover sheet that is attached to		
their worked submitted for		
formal assessment	Verning metaviols econye	
Candidates work between	Keeping materials secure	HOD/EO
formal supervised sessions is	Records confirm subject teachers are aware of and follow current JCQ publication Instructions for conducting non-examination	HOD/EO
not securely stored	assessments	
not becarely stored	Regular monitoring/internal audit ensures subject teacher use of	
	appropriate secure storage	
Adequate secure storage not	Records confirm adequate/sufficient secure storage is available	HOD/EO
available to subject teacher	to subject teacher prior to the start of the course	
	Alternative secure storage sourced where required	
Candidates work produced	Records confirm subject teachers are aware of and follow current	
electronically is not securely	JCQ publication Instructions for conducting non-examination	
stored	assessments	
	Internal processes and regular monitoring/internal audit by IT Manager ensures:	
	•	
	access to this material is restricted (insert how)	
	<ul> <li>appropriate security safeguards are in place (insert names/types of protection)</li> </ul>	
	<ul> <li>an effective back-up strategy is employed so that an up</li> </ul>	
	to date archive of candidates' evidence is maintained	
	(insert details of how work is backed up)	
	any sensitive digital media is encrypted (according to awarding	
	body guidance to ensure that the method of encryption is	
	suitable) to ensure the security of the data stored within it.	

Task marking – externally asse	essed components	
A candidate is absent on the	Awarding body guidance is sought to determine if alternative	HOD/EO
day of the examiner visit for an	assessment arrangements can be made for the candidate	
acceptable reason	If not, eligibility for special consideration is explored and a	
-	request submitted to the awarding body where appropriate	
A candidate is absent on the	The candidate is marked absent on the attendance register	HOD/EO
day of the examiner visit for an		
unacceptable reason		
Task marking – internally asse	essed components	
A candidate submits little or no	Where a candidate submits no work, the candidate is recorded as	HOD/EO
work	absent when marks are submitted to the awarding body	
	Where a candidate submits little work, the work produced is	
	assessed against the assessment criteria and a mark allocated	
	appropriately; where the work does not meet any of the	
	assessment criteria a mark of zero is submitted to the awarding	
	body	
A candidate is unable to finish	Relevant staff are signposted to the JCQ publication A guide to the	HOD/EO
their work for unforeseen	special consideration process (section 5), to determine eligibility	
reason	and the process to be followed for shortfall in work	
The work of a candidate is lost	Relevant staff are signposted to the JCQ publication Instructions	HOD/EO
or damaged	for conducting non-examination assessments (section 8), to	
	determine eligibility and the process to be followed for lost or	
	damaged work	
Candidate malpractice is	Instructions and processes in the current JCQ publication	HOD/EO
discovered	Instructions for conducting non-examination assessments (section	
	9 Malpractice) are followed	
	Investigation and reporting procedures in the current JCQ	
	publication Suspected Malpractice: Policies and Procedures are	
	followed.	
	Appropriate internal disciplinary procedures are also followed	
A teacher marks the work of a	A conflict of interest is declared by informing the awarding body	
candidate with whom they	that a teacher is preparing/teaching said child at the start of the	
have a close relationship, e.g.	course	HOD/EO
members of their family (which	Marked work of said child is submitted for moderation whether	
includes stepfamily, foster family and similar close	part of the sample requested or not	
relationships) or close friends		
and their immediate family		
(e.g. son/daughter)		
An extension to the deadline	Awarding body is contacted to determine if an extension can be	
for submission of marks is	granted	
	•	HOD/EO
	extension	
After submission of marks. it is		HOD/EO
-		
•		
<b>J</b>		
	for candidates	
A candidate wishes to		HOD/EO
marks awarded for their work	body	
by their teacher	Records confirm candidates have been informed of their marks	
-	Candidates are informed that these marks are subject to change	
	through the awarding body's moderation process	
	Candidates are informed of their marks to the timescale identified	
	in the centre's internal appeals procedure and prior to the	
	internal deadline set by the exams officer for the submission of	
	marks	
appeal/request a review of the marks awarded for their work	Awarding body is contacted for guidance Relevant staff are signposted to the JCQ publication A guide to the special consideration process (section 2), to determine eligibility and the process to be followed to apply for special consideration for candidates Candidates are informed of the marks they have been awarded for their work prior to the marks being submitted to the awarding body Records confirm candidates have been informed of their marks Candidates are informed that these marks are subject to change through the awarding body's moderation process Candidates are informed of their marks to the timescale identified in the centre's internal appeals procedure and prior to the internal deadline set by the exams officer for the submission of	HOD/EO HOD/EO

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	Through the candidate exam handbook, candidates are made	
	aware of the centre's internal appeals procedures and timescale	
	for submitting an appeal/request for a review of the centre's	
	marking prior to the submission of marks to the awarding body	
Deadline for submitting work	Records confirm deadlines given and understood by candidates	HOD/EO
for formal assessment not met	at the start of the course	
by candidate	Candidates confirm/record deadlines known and understood	
	Depending on the circumstances, awarding body guidance	
	sought to determine if the work can be accepted late for marking	
	providing the awarding body's deadline for submitting marks can	
	be met	
	Decision made (depending on the circumstances) if the work will	
	be accepted late for marking or a mark of zero submitted to the	
	awarding body for the candidate	
Deadline for submitting marks	Internal/external deadlines are published at the start of each	HOD/EO
and samples of candidates'	academic year	
work ignored by subject	Reminders are issued through senior leaders/subject heads as	
teacher	deadlines approach	
	Records confirm deadlines known and understood by subject	
	teachers	
	Where appropriate, internal disciplinary procedures are followed	
Subject teacher long term	See centre's Exam Contingency Plan (Teaching staff extended	HOD/EO
absence during the marking	absence at key points in the exam cycle)	
period		

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